

Code of Ethics Examples for Patient Navigators, Community Health Workers and Promotores de Salud

American Association of CHW- ASPIN & City College of SF	Addiction Professionals NAADAC	Healthcare Advocates NAHAC	American Psychological Association- APA	Case Management CCMC	Healthcare Quality professionals- NAHQ
CHWs, PNs, PdS	Substance abuse counselors	Patient advocates	Mental health professionals	Case managers	Population health & transitions professionals
1. Responsibility in Delivery of Care	1. The counseling relationship	1. Advocacy	1. Beneficence and nonmaleficence	1. Place the public interest above their own at all times	1. Practice with honesty, integrity & accountability
2. Promotion of Equitable Relationships	2. Confidentiality & privileged communication	2. Transparency & honest disclosure	2. Fidelity and responsibility	2. Respect the rights & inherent dignity of all of their clients	2. Maintain level of competency
3. Interactions with other Service Providers	3. Professional responsibilities & workplace standards	3. Protecting confidentiality & privacy	3. Integrity	3. Always maintain objectivity in their relationships with clients	3. Seek trust & confidence of all customers
4. Professional rights and responsibilities	4. Working in a culturally-diverse world	4. Fostering autonomy	4. Justice	4. Act with integrity & fidelity with clients & others.	4. Support standards of practice
	5. Assessment, evaluation & interpretation	5. Provision of competent services	5. Respect for people's rights & dignity	5. Maintain their competency at a level that ensures their clients will receive the highest quality of service.	5. Promote cultural change that encourages reporting of events that may result in patient harm
	6. E-therapy, e-supervision & social media	6. Avoidance of impropriety & maintenance of professional boundaries		6. Honor the integrity of the CCM designation & adhere to the requirements for its use	6. Aid in professional development & advancement of others
	7. Supervision & consultation	7. Avoidance of discriminatory practices		7. Obey all laws & regulations	7. Give credit for the work of others to whom it is due
	8. Resolving ethical concerns	8. Continued learning		8. Help maintain the integrity of the Code	8. Facilitate informed decision-making
	9. Publication & communication				9. Adhere to CPHQ standards when using designation
					10. Maintain professional organization membership